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8:30 a.m. - 5:30 p.m.

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Not Pictured:
Professor William Elward, DePaul College of Law
Hon. Thomas L. Hogan (ret.), TLH Consulting Corporation

Common Elements of Successful Negotiation Strategy and the Use of Zoom • Mediator's Strategies for Success • How to be an Effective Mediator on Zoom • Traits of a Successful Mediator • Managing the Mediation • Mediation and Dispute Resolution • Handling Difficult Situations in In-Person and Virtually • Separating Yourself from the Average Mediator • Technical Specifics and Advanced Use of Zoom • Methods of Mediation • Arbitration • Future of Mediation

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\$525 CBA Member • \$625 Nonmember

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